

2025 Farm Days Terms & Conditions & Conditions of Sale for Tickets

Conditions of use

By booking into Farm Days you agree that you have read and understand the following conditions which apply to your purchase of Farm Days Program Tickets:

1. Purchase of School Tickets and Sessions are only available to 'Schools' defined as NSW and ACT public schools and any school that appears on the following lists:
 - a. NSW 'List of Registered Non-Government Schools in New South Wales':
<https://educationstandards.nsw.edu.au/wps/portal/nesa/regulation/school-registration/registered-non-government-nsw-schools>
 - b. ACT Government directory of Non- Government Schools:
<https://www.education.act.gov.au/schooling/non-government-schools/list-of-non-government-schools>
 - c. Home schools registered with the NSW Board of Studies:
<https://educationstandards.nsw.edu.au/wps/portal/nesa/regulation/home-schooling/home-schooling-registration>
2. These Terms and Conditions apply to both the original purchaser and any subsequent ticketholders.
3. The RAS may vary these Terms and Conditions from time to time by updating them. Any variations will only apply to ticket purchases made after these Terms and Conditions have been updated. It is your responsibility to make sure you have reviewed and agree and accept to the most updated Terms and Conditions.

Ticketing

4. Student Tickets:
 - a. The School agrees to pay on behalf of each student attending to participate in the Education Program.
 - b. This Student ticket must be used for entry on the day the Student attends with the school group.
 - c. A student ticket for a School Farm Day is \$25 per student and is GST-inclusive.
 - d. If payment is not made at the time of booking, the total amount will be due and payable thirty (30) days before the Farm Day booked.

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5. Teacher Tickets: Teachers and carers do not need to purchase tickets as entry is complimentary.
6. Home-school Tickets:
 - a. Home-school tickets must be paid for in full at the time of purchase.
 - b. Parents/guardians do not need to purchase a ticket.
 - c. Any child attending the Farm Day needs to have a ticket for entry.
 - d. A home-school ticket is \$30 per student and is GST inclusive
Note: The higher fee for home-school tickets is reflective of the additional cost the RAS incurs (including, for example, the cost of additional technology) when providing Farm Day event(s) to home-school students.
7. The school / ticketholder must not resell, or offer for resale, tickets or vouchers for profit or commercial gain. If this occurs, the ticket holder will be refused entry and the ticket cancelled. Ticket sale legislation can impose criminal penalties.
8. The registration you received via email after purchase are your tickets, please bring this with you on arrival as proof of ticket purchase. Failure to bring this registration as proof of ticket purchase may result in failure to attend the Farm Day.
9. Ownership of the tickets passes from when the RAS emails the tickets, the RAS will not issue replacements for lost, stolen, damaged or destroyed tickets.
10. The RAS offers a Pay Later scheme on-line. 'Pay Later' tickets will be held for a maximum of 7 days. If payment or purchase order is not received by the RAS within 7 days of the order placement, the tickets will not be issued and the order (including bookings) will be cancelled.
11. The RAS accepts payment by the following methods:-
 - Electronic Funds Transfer (EFT)
 - Credit cards
 - Business or company cheques
12. The RAS does not accept AMEX or Diners Club Credit Cards. No personal cheques will be accepted. By submitting payment, the buyer confirms they are either the authorised card holder or has the express consent of the cardholder.
13. Cancellation. If the school/ticketholder can no longer attend a Farm Day (either in person or from home), and provides written notice of this to the RAS:

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- a. Less than thirty (30) days prior to the Farm Day, then the school/ticketholder will be liable for 100% of the entire fee; or
- b. within fourteen (14) days of the Farm Day, then the school/ticketholder will be liable for 50% of the entire fee; or
- c. thirty (30) days or more before the Farm Day, then the school/ticketholder will be entitled to a refund of the fee paid by the school/ticket holder.

Examples.

Example 1. If a school/ticketholder purchases a home-school ticket and provides written notice that it can no longer attend the Farm Day 5 days before the Farm Day, that school/ticket holder will be liable for 100% of the entire fee and will not be issued a refund if it has made payment for this.

Example 2. If a school / ticketholder purchases a student ticket and provides written notice that it can no longer attend the Farm Day 30 days before the Farm Day, that school / ticket holder will be entitled to a refund of the entire fee it has paid.

14. If a Farm Day is cancelled, rescheduled, or relocated, as a result of external factors, the RAS will not offer refunds or exchanges. External factors include, but is not limited to, adverse weather conditions. In all other circumstances, the RAS will only provide a return, refund or exchange of a ticket if a Farm Day is cancelled, rescheduled or relocated at the RAS' sole discretion or if required by law. If a Farm Day is cancelled, the school / ticketholder will not need to apply for a refund as the RAS will automatically process a refund back to the original payment method used to purchase the ticket (see clause 12). Otherwise, the school / ticketholder must apply for a refund by the earlier of (a) four (4) weeks after notification of the cancellation, reschedule or relocation or (b) two (2) weeks before the Farm Day. If the school / ticketholder does not request a refund by that date, then the school / ticketholder will have agreed to the reschedule or relocation and will not be entitled to claim a refund. Proof of purchase may be required for any refund claim.
15. The RAS reserves the right to change the advertised program, price, venue, access to certain areas or reschedule the Farm Day.
16. Unless required by law, the RAS will not be liable for any other losses incurred by the school / ticketholder as a result of the cancellation, rescheduling or relocation of the Farm Day, including any travel and accommodation expenses.
17. The RAS will only replace lost, stolen, damaged or destroyed tickets if the authenticity of the ticket can be verified, including the proof of purchase and if the school / ticketholder gives reasonable notice before the Farm Day. The RAS may charge a reasonable fee for the replacement of tickets.
18. Without limiting other remedies it may have, the RAS may limit, cancel, suspend, or refuse entry to school / ticketholder who are acting inconsistently with these Terms and Conditions or the Conditions of Entry to the Sydney showground.

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19. Teacher Pack and forms.

- a. The school / ticketholder must complete all required documents prior to the Farm Day. Required documents include, but are not limited to, the Teacher Pack and all forms in the Teacher Pack.
- b. The RAS assumes that, and the school / ticketholder represents that, the documents and forms completed by the school / ticketholder The RAS will not be liable for, and the school / ticketholder agrees to hold the RAS harmless, for any inaccurate and incomplete forms.

20. As part of the school / ticketholder participation in a Farm Day, unless otherwise expressly specified in any document or form submitted by the school / ticketholder, the school / ticketholder gives permission to be photographed and filmed by the RAS and agrees that the photograph and film may be used at the RAS, at its discretion, in print, television, online, and in social media channels .

21. The school / ticketholder is responsible for knowing the contact details of all students/attendees in the group.